



Torture and Trauma Survivors Service of the NT Inc.

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ABOUT THE ORGANISATION

The Melaleuca Refugee Centre, Torture and Trauma Survivors Service of the Northern Territory Incorporated is a non-government organisation established in 1996 to provide a range of services to assist people who have experienced torture and trauma. Core funding is received from contracts with the Australian and Northern Territory Governments and other non-government special purpose grants. Melaleuca is also contracted by Department of Immigration and Citizenship (DIAC) under the Integrated Humanitarian Settlement Strategy (IHSS), to provide a range of settlement services to offshore humanitarian entrants when they first arrive in the NT.

Melaleuca Refugee Centre has a community-based Committee of Management, which has appointed a Director and Operation Manager to manage the day-to-day operations of the organisation.

Mission Statement

Melaleuca Refugee Centre provides an environment for resettlement and healing of refugee survivors of torture and trauma, their families and communities through confidential, high quality, holistic services.

Melaleuca is a member of the Forum of Australian Services for Survivors of Torture and Trauma (FASSTT), which is represented in every state and territory.

The staff of Melaleuca Refugee Centre is currently comprised of:

Administration

- 1 Director
- 1 Operations Manager
- 1 Finance Manager
- 1 Administrative Assistant
- 1 Receptionist
- 1 IT Support Officer
- 1 Cleaner
- 1 Vehicle Maintenance Worker

Counselling

- 1 Program Coordinator - Counselling
- 1 Counseling Team Leader
- 5 Counsellor-advocates
- 2 Youth Workers
- 1 Child Focused counsellor
- 1 Intensive Family counsellor

Settlement

- 1 IHSS Program Coordinator
- 1 Settlement Team leader
- 3 Case Coordinators
- 3 Housing Support Workers
- 1 Housing Assistant
- 1 Volunteer Coordinator
- 2 Early Health Intervention Worker

Community Development

- 1 Program Coordinator (P/T)
- 1 Training Coordinator
- 1 Communities Liaison Worker
- 1 Families in Cultural Transition (FICT) Coordinator
- 1 Tips on Parenting Skills (TIPS) Coordinator

Plus a team of casual Bicultural Facilitators, casual support workers and volunteers.